State of Palestine Ministry of Education

وسم الله الرحمن الرحيم

D. G. of Assessment, Evaluation & Examinations

مدة الامتحان: 2:45 ساعة اليوم والتاريخ :الإثنين 17/6/6/20

دولة فلسطين وزارة التربية والتعليم الإدارة العامة للقياس والتقويم والامتحانات

المحث: اللغة الانحل

مجموع العلامات (100) علامة مجموع العلامات (۱۳۵) علامة Answered by Rana Najjar\ Akka Secondary School\ Khanyounis Directorate

Reading Comprehension (45 points)
Question Number One: (25points) Read the text and de the text of the least
Read the text and do the tasks below: the importance of product's commercial name this reading text from unit 10
b) the importance of product's confinercial harne
Like people, products have identities, and they're called brands. When Shakespeare claimed that a rose would smell the same no matter what it was called, he got it half right. In one way, names aren't important, but in the world of commerce and advertising, a product's name is part of its identity or its brand, and that can mean the difference between huge success and disastrous failure. C) brand loyalty How often do you hear people say things like 'I always buy
X, where X is a type of phone, car or washing powder? This kind of brand loyalty is what every
marketing department dreams of creating, because it's like gold. Just to demonstrate what a strong force it is, let me tell you about the results of a survey among American consumers. They were asked what products they always bought and would never exchange for another brand. It turned out that large numbers of people were loyal to brands that no longer existed. Several people claimed they 'always bought' something that hadn't been available for over thirty years. d) the importance of the consumers' beliefs So, if you're in manufacturing or marketing, your aim is to build up a brand with a good public image. Remember, by the way, that what your product actually is can be less important than what consumers believe it is; in other words, it's people's perceptions that really matter. But once you've achieved your goal, the job isn't done. What you now need to do is protect your brand, at all costs. a) some dangerious marketing plans There are various ways a brand can be harmed, or even destroyed. One is to introduce new products under the same overall name that are cheaper. The result is often to cheapen the original brand in the public's eyes, so that it loses its luxury appeal. Another way of cheapening a brand is by overusing special offers like '10% off this week' or 'Buy one, get one free'. Marketing strategies like this may bring good results in the short term, but short-term thinking
more often than not, leads to the death of a brand.
1. Answer the following questions: (8 points)
1. What is the dream of every marketing department? the brand loyalty of a product\ or building up a brand with a good public image 2. What should the producer do after achieving his aim? He should protect his brand and avoid marketing strategies that harm it.
3. What may lead to the death of a brand?
short-time thinking \ or some bad marketing strategies
4. Mention the two ways that can damage a brand.
a introducing new cheaper products under the same name of original brand
b. cheapening the original brand by overusing special offers
2. Decide whether each of the following is True or False: (6 points)

1. The real quality of a product is more important than its public image.

2. Shakespeare believed that the name wouldn't affect the nature of the thing.

3. The American study proves that a product's loyalty ends as soon as the product disappears.

(6 points)

3. Complete these sentences correctly: 1. According to the writer names are years in a		(4 points)
1. According to the writer, names are very important 2. Brands are products' names \ or \ products'	ducts' identities	1
3. People'sperceptions\beliefs of the prod	uct is more important	
4. If you are in marketing, your goal is to build	d up a brand with apublic image	really is.
3. What do the following pronouns or words re	efer to?	(3 points)
1. it line (2): a rose		. Politis)
2. They line (9): American consumers		
3. you line (16): 1) the producer or 2) the r	eader of the text , but the first an	swer is better
5. Match the headings with the suitable paragra. Some dangerous marketing plans	raphs of the previous text:	(4 points)
b. The importance of a product's commercial na		
c. Brand loyalty	ime	
d. The importance of the consumers' beliefs.		
Question Number Two: (20 Points)		
Read the text and find answers to the questions	s helow.	
Read the text and find answers to the questions b) advantages of the internet are so society in every department. It has made life a late	o extensive that it has positively change	rad human
a society in every department. It has made me a lot	. Caster by making information more ac	ceccible to
all and creating connections with different people a	all around the world. For many people, t	the internet
has become the fuel of their daily life. d) what is the interpet addiction? what is the interpet addiction? computer so much that it becomes the center of the		
o impacts, so mach that it occomes the center of the	leif lives. This can lead to an internet a	ddiction It
is a mental condition characterized by excessive us	se of the internet usually causing detring	ment to the
user. Internet addiction is also known by numerous	s other terms, including, problematic in	ternet use.
c) what makes an internet addict? Studies show that internet addict	ction is quite common among people	who are
and depression. Then tack of	I cillollollal support means they firm to t	he internet
to fill this need. Even being stressed and unhappy	y can contribute greatly to the develor	ment of a
computer or internet addiction. There are also those	se who have a history of other types of	addiction
such as addiction to alcohol, drugs and gambling. P	eople who are overly shy and cannot ea	sily relate
to their peers are also at a higher risk of developing a) effects of online addiction at a higher risk of developing	g a computer or internet addiction.	
a) effects of online addiction can be a signif	icant threat to one's health and social w	vell-being.
The short-term effects of an online addiction included Long-term effects are seen more in the physical grant of the physical grant o	te unfinished tasks and forgotten response	nsibilities.
Long-term effects are seen more in the physical sy problems from staring at the screen. Internet addict	tion also enforces entire siel between 1	and vision
to the inability to communicate in the real world by	denriving the addict of the daily practice	it can lead
with interpersonal communication. This, of course,	cripples one's ability to maintain a heal	thy social
life.	or price one o domey to maintain a near	tilly social
1. Match the headings with the suitable paragrap	phs above:	(4 points)
a. Effects of online addiction	b. Advantages of the internet	(* F******)
c. What makes an internet addict?	d. What is internet addiction?	
2. Answer the following questions:		(6 points)
1. In what ways has the internet made life easier?		**
a. by making information more accessible to all	1	
b. by creating connections with different people	all around theworld	

2. What is the definition provided in the text for internet addiction? It is a mental condition characterized by excessive use of the internet, usually causing detriment to the user. 3. According to the text, what kinds of people are more likely to be internet addicts? a. those who are suffering from anxiety and depression b. those who have a history of other types of addiction c. those who are overly shy and cannot easily relate to their peers 3. Decide whether each of the following is True or False: (3 points) 1. The writer's attitude towards the internet effect on human life is completely negative. 2. Internet addiction can lead to the inability of the addict to communicate in the real world. 4. Complete the diagram from the text: (7 points) Internet addiction Common terms promblematic internet use compulsive internet use internet overuse Effect on social well-being one's health Short - term effects Long-term effects backache Luninished tasks 2, neck pain 2 forgotten responsibilities vision problems Vocabulary: (20 points) Question Number Three: (20 points) 1. Replace the underlined parts of the sentences below with words from the box: (4 points) roughly excuse consensus persevere 1. If you find a job difficult, it's important that you don't give up. persevere 2. I'm sure he isn't really ill. I think it's just an untrue reason for not working hard, excuse 3. At the end of the meeting, we reached a general agreement. consensus 4. All my friends are approximately the same age. roughly 2. Complete the sentences with words from the box: (4 points) conviction reluctant fees lack that they would return home one day, this question from unit 11 1. Palestinian refugees had a conviction are too high for students to pay. 2. At universities today, fees 3. He made a lot of mistakes because of his lack of experience. 4. Most women are reluctant to answer questions about their weight and age. Cont./4

2. When you find a3. The two tourists4. Policemen usua	eed is (on request / on too expensive item, don't need a big car lly wear uniforms wh	on order) and will prob it is considered as (up) since they haven't got n en they are (on the wa phrasal verbs from the	y / on duty).	(4 points)
hand on	found out	passed on	broken through	
 Have our soldi Love of land h Please, read th Amr was really 	ers broken through as been passed on as notice and har a shocked when he	the enemy to us by do it on ound out that h ds in the box with (co-	our parents and grandpa our parents and grandpa to your class is friend had told his sec -, mis-, over, under):	mate.
operation	rated	work	lead	_
wrong idea. 2. When people of 3. Being underrate	overwork red by	untrue, but it can misle, they may get very their employer, most w hieved without your_co	tired. orkers decided to leave t	give them the the the company.
1. When they got (break into) the control of the control of the corresponding to the correspo	Four: (10 Points) Intences with the conthome last night, they neir apartment. hing (watch) at speak to him now. It ister have been clear oing well. We have rect answer: pular, so he (probable) will leave) tomorrow will leave) tomorrow (watch) disting in a must have been) disting using the woot of finish my project be a new defender last showing a new defender last showing a new defender last showing a new defender last show where the nearest one knew where the effirst offer you get.' (cot to accept the first offer none me before 9:30?'	frightening movie at term He is having aning (clean) the homot had (no ly will/ probably won' ow. We've already bought area where everyone appointed when your term before the end of this term season. (They regret) der last season. St police station is?' (He nearest police station (His father advised him the got. / His father advised	that somebody had broken p.m. last night. (have) a shower. buse all day long. t/have) any problems so t) lose the election. ght the train tickets. knew everyone else's busen lost the game last we seem, but I didn't. (I should be asked) was. m) d him against accepting the	far. (2 point) usiness.unit 11 eek.unit 11 (5 points)

الفرع: العلمي

Section B: (10 points)
From this section answer two parts only (1,2,3) أجب عن قسمين من السؤال فقط
Question Number Five: (10 Points)
A: Complete the following sentences with a, an, the, or (no article): (3 points)
1. X chess is my favourite game.
2. There was egg on the table. Where is it??
3. I meta friend of mine in the street yesterday.
4. X music is nice to listen to, but I'm not interested in the music that Shadi plays.
5. The European ambassador is leaving tomorrow night.
B: Rewrite the following using reduced relative clauses: (2 points)
1. There have been several natural disasters which were caused by climate change.
There have been several natural disasters caused by climate change
2. Do you know the man who has a book in his hand?
Do you know the man having a book in his hand?
2. A: Rewrite the sentences replacing the underlined part with causative structure: (2 points)
1. I have an idea for a product, but I'm not sure how to arrange for someone to make it.
I have an idea for a product, but I'm not sure how to get it made. or (how to have it made.)
2. If you want to wear earrings, you should pierce your ears.
you want to wear earnings, you should get your ears pierced. or (should have your ears pierced
B: Add question tags to the sentences below: (3 points)
1. It can't be easy as it looks,?
2. Sami had much work to do yesterday, <u>didn't he</u> ?
3. She rarely comes these days, <u>does she</u> ?
3. Correct the following sentences: (There is only one mistake in each sentence) (5 points)
3. Correct the following sentences: (There is only one mistake in each sentence)
1 Voy need to good a writing application with your CV a Written application
1. You need to send a writing application with your CV. a written application
2. Life must be very unpleasant for people lived near busy airports. people living near
 Life must be very unpleasant for people lived near busy airports. people living near There is something strange about Sami, he is looking very pale. He looks very pale.
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